

Quality and Standards Office.

The Quality and Standards Office (QSO) is responsible for operating the University processes for quality assurance and enhancement. We work with Faculties to ensure that courses meet robust academic standards and align with national and subject expectations. We liaise with the Office for Students (OfS) and the Quality Assurance Agency to ensure that the University's academic portfolio maintains Higher Education sector standards. We can advise staff on matters relating to the following areas of work.

Regulations and Policies

- Regulation and Credit Framework
- Academic Framework for Design and Delivery of Awards
- Quality Manual
- Assessment Regulations
- Special Regulations
- Calendar Exceptions

Continuous Improvement of Student Experience

- Boards of Study
- Annual Monitoring
- Student Representation
- External Examiners

Managing the Academic Portfolio

- Course Planning/ Development
- Course Approval
- Course Modification
- Periodic Course Review
- Course Suspension / Withdrawal / Closure

Collaborative Provision

- Manage institutional partner approval and review procedures for the delivery of courses at, or with, partners
- Work with colleagues across the University on Memorandum of Agreements
- Due diligence process

University Governance Committees

- Academic Strategy Committee
- Academic Board
- Education and Student Experience Committee
- Collaborative Provision Sub-Committee
- Quality Monitoring and Review Sub Committee
- Research Degrees Sub-Committee
- Professional Services Committee