

# TURNITIN: GETTING YOUR FEEDBACK

## CONTENTS

<b>Turnitin: Getting your feedback .....</b>	<b>1</b>
<b>How and when will your Turnitin feedback be available? .....</b>	<b>1</b>
<b>Technical instructions .....</b>	<b>2</b>
Accessing your feedback in Turnitin on Blackboard Ultra .....	2
Accessing your feedback in Turnitin on Blackboard Original.....	2
Saving/printing a copy of your feedback .....	4
Accessible feedback .....	4
<b>Types of feedback in Turnitin .....</b>	<b>5</b>
Grade.....	5
Comments & Quickmarks .....	5
Feedback Summary.....	6
Rubric/form.....	6
<b>Help! .....</b>	<b>7</b>

This guide contains technical instructions for accessing and saving/printing your feedback in Turnitin and important advice which you should read before getting your feedback.

## HOW AND WHEN WILL YOUR TURNITIN FEEDBACK BE AVAILABLE?

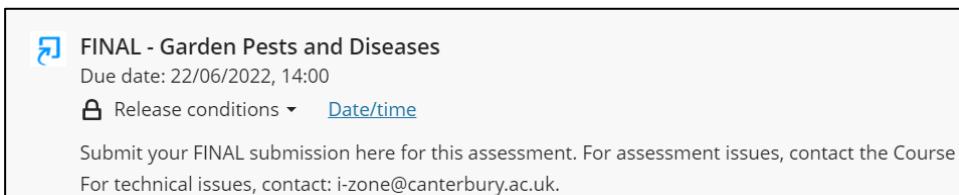
**Final (on time) submissions** – available on the Feedback Release Date.

**Final (after deadline) submissions** – available on the Feedback Release Date; this is usually 5 weeks after the original ‘Final (on time)’ deadline.

## TECHNICAL INSTRUCTIONS

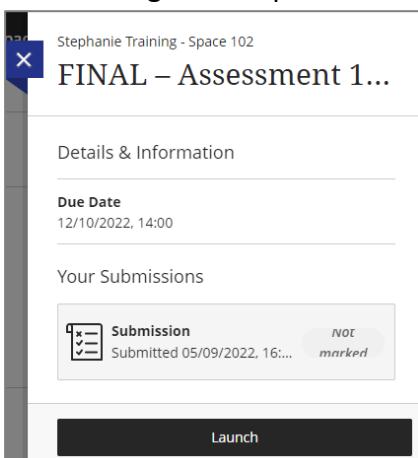
### ACCESSING YOUR FEEDBACK IN TURNITIN ON BLACKBOARD ULTRA

In Blackboard, go back to the Turnitin Assignment you submitted the work to and click on the **title** of the Assignment:



The screenshot shows a Turnitin assignment titled "FINAL - Garden Pests and Diseases". It includes the due date (22/06/2022, 14:00), release conditions (Date/time), and submission instructions. A note at the bottom states: "Submit your FINAL submission here for this assessment. For assessment issues, contact the Course Administrator. For technical issues, contact: i-zone@canterbury.ac.uk."

From the right-hand panel that opens select **Launch**.



The screenshot shows the "FINAL – Assessment 1..." launch panel. It displays the due date (12/10/2022, 14:00) and a list of submissions. One submission is shown with a checkmark icon, the date (Submitted 05/09/2022, 16:00), and the status "NOT marked". At the bottom is a large "Launch" button.

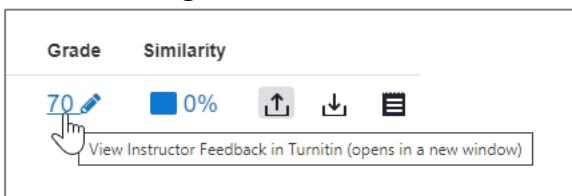
### ACCESSING YOUR FEEDBACK IN TURNITIN ON BLACKBOARD ORIGINAL

In Blackboard, go back to the Turnitin Assignment you submitted the work to and click on the **title** of the Assignment:



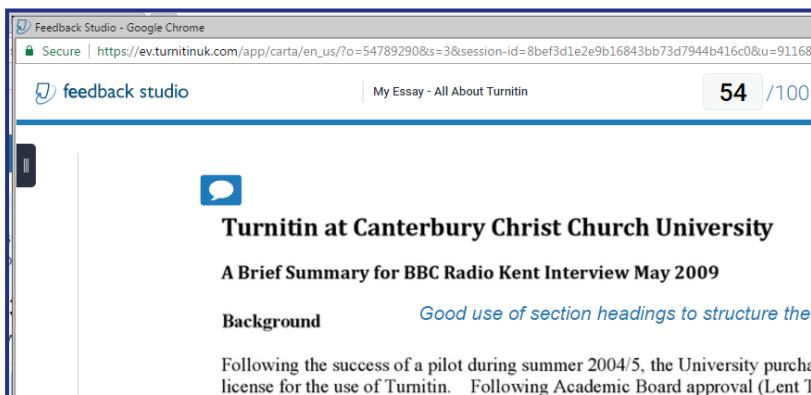
The screenshot shows a Turnitin assignment titled "New Turnitin in Old (Original) Blackboard - Demonstration". It includes a download link and submission instructions. A note at the bottom states: "Submit your FINAL submission here for this assessment. For assessment issues, contact the Course Administrator. For technical issues, contact: i-zone@canterbury.ac.uk."

From the **Assignment Dashboard** screen select the **Mark** under the **Grade Column**:



The screenshot shows the Assignment Dashboard with a table. The first column is "Grade" and the second is "Similarity". Under the "Grade" column, there is a grade of 70 with a pencil icon, a similarity bar at 0%, and sorting arrows. A link "View Instructor Feedback in Turnitin (opens in a new window)" is also present.

The Feedback Studio window will open:



The screenshot shows a browser window titled 'Feedback Studio - Google Chrome'. The URL is [https://ev.turnitinuk.com/app/carta/en\\_us/?o=54789290&s=3&session-id=8bef3d1e2e9b16843bb73d7944b416c0&u=91168](https://ev.turnitinuk.com/app/carta/en_us/?o=54789290&s=3&session-id=8bef3d1e2e9b16843bb73d7944b416c0&u=91168). The page title is 'feedback studio' and the sub-page title is 'My Essay - All About Turnitin'. A progress bar at the top right shows '54 /100'. Below the title, there is a blue speech bubble icon followed by the text 'Turnitin at Canterbury Christ Church University'. Underneath, it says 'A Brief Summary for BBC Radio Kent Interview May 2009'. There are two sections: 'Background' and 'Good use of section headings to structure the'. At the bottom, it states 'Following the success of a pilot during summer 2004/5, the University purchased a license for the use of Turnitin. Following Academic Board approval (Lent I)'.

Your feedback should be visible by default, but if you cannot see any feedback, check that the feedback '**layer**' is visible on the right side of the window:

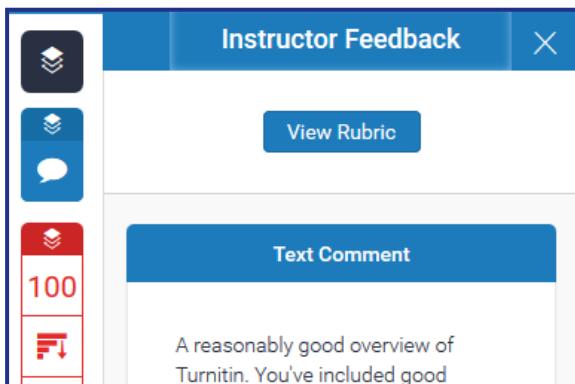


Click to show/hide layer controls



Click to show/hide feedback layer

If you can see on-script feedback on your work (e.g. Bubble Comments), but no off-script feedback (e.g. summary Text/Audio comments, Rubrics and Grading Forms), click the **Instructor Feedback icon** (speech bubble icon in blue panel) to open the **off-script feedback side panel**:



The screenshot shows the 'Instructor Feedback' side panel. It has a header with a close button 'X'. On the left is a vertical sidebar with icons for a graduation cap, a blue square with a white icon, a blue square with a white speech bubble, and a red square with a white graduation cap. The main area shows a 'View Rubric' button. Below it is a 'Text Comment' section with the text 'A reasonably good overview of Turnitin. You've included good'.

**Note:** If you are unsure of which types of feedback are provided for your work, check with your tutor. Examples of each type are available in the *Types of Feedback in Turnitin* section.

## ***SAVING/PRINTING A COPY OF YOUR FEEDBACK***

Your Turnitin feedback will be available online through Blackboard for as long as you are enrolled in the Blackboard site you submitted the work to. However, you may prefer to have an offline or printed copy to retain for future reference, and students are encouraged to do so. To do this, you can download a PDF version.

To download a PDF of your feedback:

1. open your feedback in the Feedback Studio and ensure that the feedback 'layer' visible.



Click to show/hide feedback layer

2. Click on the **download icon** and select **Current View** to start the download.



## ***ACCESSIBLE FEEDBACK***

Feedback Studio has been designed to be highly accessible across a range of devices and by users with a range of needs. If you find engaging with your feedback online difficult, you can download a PDF copy). Alternatively, you can request your tutor or a programme administrator do this and e-mail it to you.

## TYPES OF FEEDBACK IN TURNITIN

The type of feedback you see on your submission depends on your programme's arrangements for feedback. Therefore, you might see some or all of the following types of feedback.

**Note:** If you are unsure of which types of feedback are provided for your work, check with your tutor.

### GRADE

You can see your grade in the top-right of the Feedback Studio window:



### COMMENTS & QUICKMARKS

On-script comments may be **Bubble Comments** on highlighted passages which expand when clicked or pre-set, re-usable **QuickMark Comments** which also expand when clicked or **Inline Comments** written directly onto the script:

plagiarism detection software. Turnitin is one such system. Over 80% of UK universities have adopted it, as well as a number of schools, FE colleges, professional and awarding bodies (see <http://www.jiscpas.ac.uk/turnitinuk.php>). [RefURL](#)

Turnitin is an Internet-based plagiarism-detection service created by iParadigms, LLC. Institutions, typically universities and high schools, buy licenses to submit essays to the Turnitin website, which checks the documents for plagiarism. Students may be required by schools to submit essays to Turnitin, as a deterrent to plagiarism. This has been a source of criticism, with some students refusing to do so in the belief that requiring it constitutes a presumption of guilt. Additionally, critics have alleged that use of the software violates educational privacy and intellectual property laws. Parent company iParadigms, LLC, also offers a similar plagiarism detection service for newspaper editors, book and magazine publishers called iThenticate, and run the informational website Plagiarism.org. Other services marketed under the Turnitin brand are aimed at the education market such as Turnitin and Peer Review services. Turnitin released the WriteCycle Suite which bundles the Originality Checking service with Peer Review tools.

Turnitin checks students' work for material which might have been included from other sources. It then reports back to academic staff as to the extent of any 'unoriginal' material – this is text reproduced in students' work which is known to exist in these other sources. Turnitin itself doesn't make any judgement as to whether work has been plagiarised, rather it provides information on text matched elsewhere to support academic decision making. For more information, including an overview of Turnitin with an example "originality report" and the pilot evaluation report, see the Turnitin page on the University's Learning and Teaching Enhancement Unit (LTEU) web site at:

<http://www.canterbury.ac.uk/support/learning-teaching-enhancement-unit/tools/turnitin.asp>

**QuickMark  
Comments  
(click to expand)**

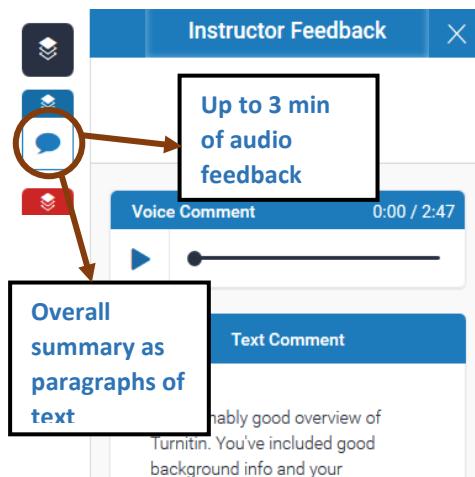
**Bubble Comment  
(click to expand)**

**Good link to more  
information**

**Inline Comment**

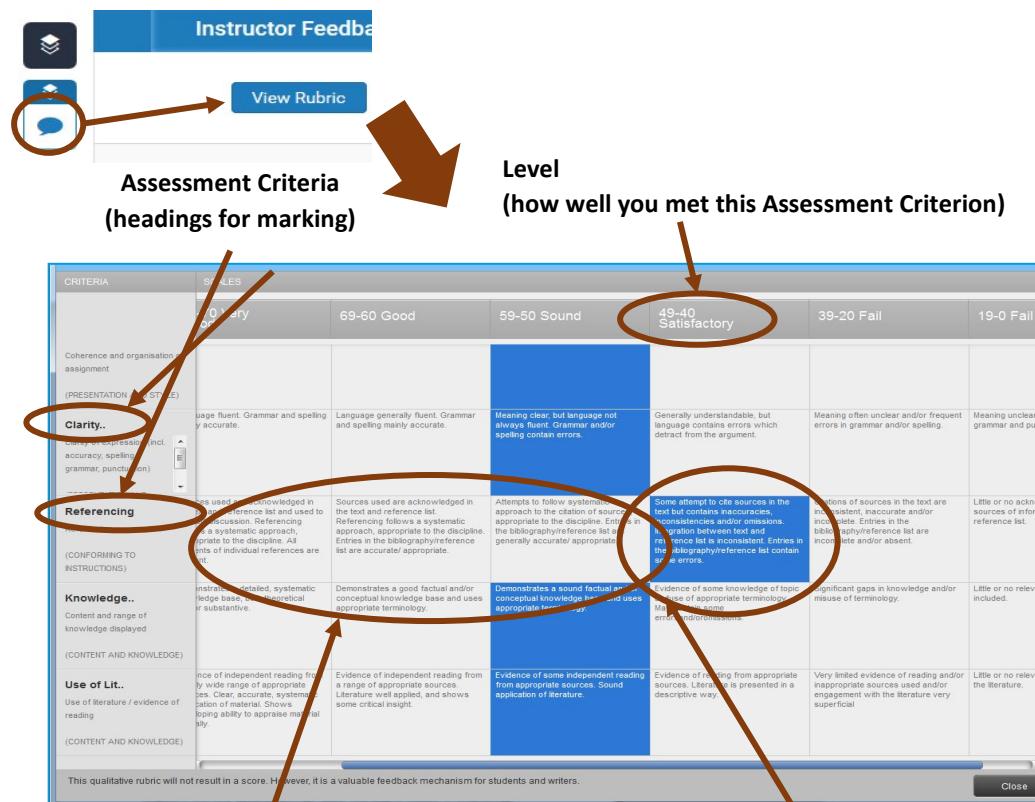
## FEEDBACK SUMMARY

Off-script feedback often includes an **overall feedback summary**. This may be as paragraphs of **Text Comments** or as a recording from your marker as a **Voice Comment**:



## RUBRIC/FORM

Off-script feedback may also include a breakdown of how well you did in each of the **assessment criteria** e.g. clarity of expression, referencing, content and range of knowledge displayed etc. This may be as a **Rubric** showing the level you achieved within assessment criterion and what the next level/s up look like:

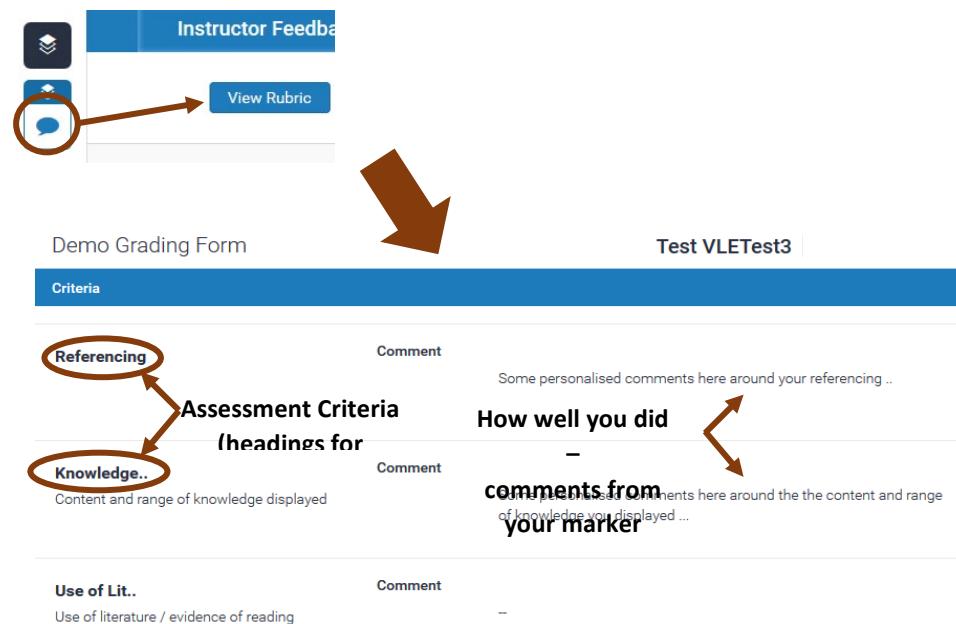


The screenshot shows the 'Instructor Feedback' interface with a 'View Rubric' button highlighted by a circular arrow. Below it, a large arrow points down to a detailed rubric table. The table has columns for 'CRITERIA' and 'SOURCES'. The 'SOURCES' column is divided into six levels: '0-10 Very poor', '11-20 Poor', '21-30 Fair', '31-40 Good', '41-50 Sound', and '51-60 Excellent'. The '41-50 Sound' row is highlighted with a blue oval and labeled '49-40 Satisfactory'. The '51-60 Excellent' row is also highlighted with a blue oval. The 'CRITERIA' column contains several headings: 'Coherence and organisation of assignment (PRESENTATION / STYLE)', 'Clarity..', 'Referencing', 'Knowledge..', 'Content and range of knowledge displayed (CONTENT AND KNOWLEDGE)', and 'Use of Lit..'. Each criterion has a detailed description of what constitutes a 'Good' level and a 'Sound' level. At the bottom of the rubric, a note says: 'This qualitative rubric will not result in a score. However, it is a valuable feedback mechanism for students and writers.'

**Level Description**  
(what it means to be at **higher levels**)

**Level Description**  
(what it means to be at **this level**)

Alternatively, a breakdown of how well you did in each of the assessment criteria may be presented as a **Grading Form** with personalised comments within each area:



Demo Grading Form

Instructor Feedback

**View Rubric**

Test VLETest3

Criteria

Assessment Criteria (headings for)	Comment
Referencing	Some personalised comments here around your referencing ..
Knowledge...	Some personalised comments here around the content and range of knowledge you displayed ...
Use of Lit..	Use of literature / evidence of reading

How well you did

comments from your marker

See Turnitin's own online guidance for more information about these different types of Turnitin feedback:

### [Viewing feedback in Turnitin](#)

### [Interactive demo of Feedback Studio](#)

**Note:** although primarily aimed at markers, this demo will give a good feel for how Feedback Studio works.

## HELP!

Turnitin online help can be accessed through the link at the top-right of the Feedback Studio window:



### Contact your tutor or course/programme team

if you're not sure what, where and when to submit to Turnitin, or if you accidentally submit the wrong file or to the wrong Turnitin Assignment, as well as for advice on the types of Turnitin feedback you can expect to receive and how to use it.

### Contact the i-Zone

if Turnitin is not working properly including any technical error messages.